



A LOOK AT U.S. FREE & CHARITABLE CLINICS & PHARMACIES

2023

5.8 MILLION Patient Visits - **1.7 MILLION** Unduplicated Patients
628,000 New Patients - **1,400** Clinics/Pharmacies
175,000 Volunteers (including **66,000** clinical) - **12,800** Staff

- **73%** of organizations reported seeing an **increase** in patients inquiring about care in the past year
- **93%** of patients were **uninsured**, **65%** of patients were **employed**
- **69%** of clinics/pharmacies have an operating budget of **\$500,000 or less**
- **15%** of organizations have a **mobile unit** to provide care
- **86%** of organizations use an **EHR/EMR System**
- **46%** of organizations have an **on-site pharmacy/dispensary**
- **75%** of organizations screen patients for **social determinants of health**



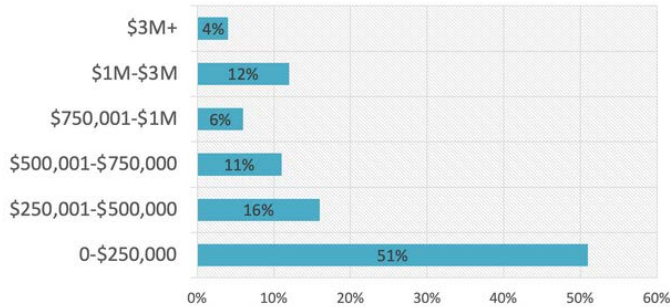
Types of Organizations:

- 74% - Free Clinic
- 10% - Charitable Clinic
- 9% - Hybrid Clinic
- 5% - Student-Run Clinic
- 1% - Stand-Alone Free/Charitable Pharmacy
- 1% - FQHC, FQHC Look-Alike or HRSA-designated Rural Health Clinic

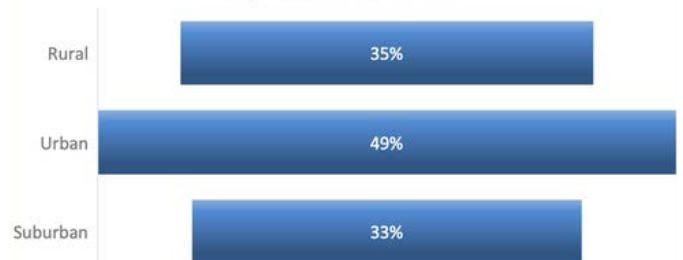
SERVICES OFFERED (on-site)

- Primary Care - 76%
- Health Education - 76%
- Referrals - 71%
- Labs - 61% (36% off-site)
- Mammogram Referrals - 82% (on & off-site)
- Women's Health - 53%
- Translation Services - 53%
- Mental Health - 53%
- Case Management - 48%
- Acute Care - 46%
- Dietician/Nutrition - 39%
- Telemedicine - 39%
- STI/STD Testing - 36%
- Dental - 32%
- Vision - 32%
- Specialty Care - 31%
- Pediatric - 23%
- Dermatology - 22%

OPERATING EXPENSES/BUDGET



Organization Locations



** 2022 NAFC Member Data **

National Association of Free & Charitable Clinics

www.nafcclinics.org info@nafcclinics.org

1800 Diagonal Road Suite 600, Alexandria, VA 22314

