

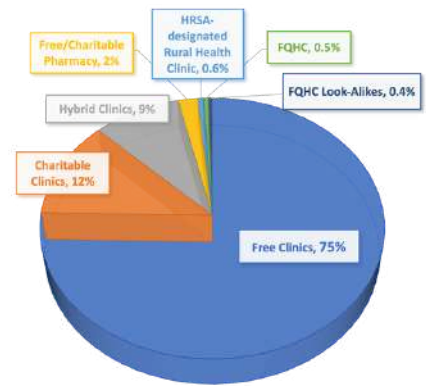


2022

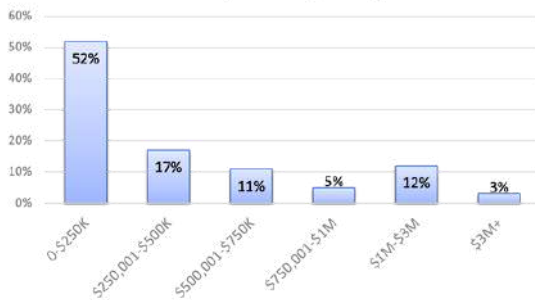
# A LOOK AT U.S. FREE & CHARITABLE CLINICS & PHARMACIES

**6.2 MILLION Patient Visits - 1.8 MILLION Unduplicated Patients**  
**624,000 New Patients in 2021 - 1,400 Clinics/Pharmacies**  
**133,000 Volunteers (including 60,000 medical) - 12,600 Staff**

- 68% of organizations reported seeing an **increase** in patients inquiring about care in the past year
- Before the COVID-19 pandemic, there were 200,000+ volunteers; with increased patient demand, volunteers are needed.
- 69% of clinics/pharmacies have an operating budget of **\$500,000 or less**
- 14% of organizations have a **mobile unit** to provide care
- 83% of organizations use an **EHR/EMR System**
- 47% of organizations have an **on-site pharmacy/dispensary**
- 72% of organizations screen patients for **social determinants of health**



Cash Operating Budget

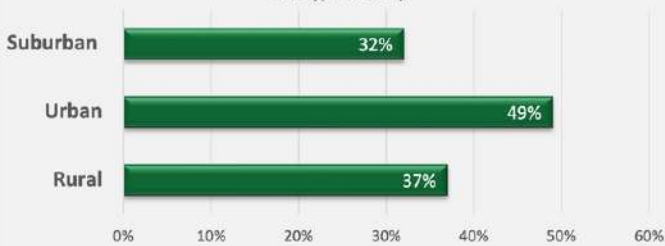


## SERVICES PROVIDED:

79%	Primary Care	44%	Acute Care
79%	Labs	43%	Dental
79%	Referrals	41%	Fill Rx's onsite
75%	Health Education	41%	Vision
74%	Write Rx's for filling off-site	40%	Social Services
72%	Mammogram Referrals	39%	STI/STD Testing
64%	Telehealth	38%	Specialty Care
59%	Discounted Pharmacy Cards	36%	ADA Diabetes Self-Management Education
58%	Mental Health	35%	Tobacco Cessation Counseling
56%	Other Diabetes Education	35%	Tobacco Cessation Referral
55%	Women's Health	30%	Physical Therapy
51%	Immunizations	29%	Transportation Assistance
51%	Translation Services	25%	OB/GYN
47%	Smoking Cessation	25%	Orthopedic
46%	Case Management	24%	Podiatry
45%	Dietitian/Nutrition	23%	Family Planning
44%	Access to Food	23%	Pediatric

## Areas that Organizations are Located

(Total does not equal 100% as an organization could cover more than one type or area)



\*\* 2021 NAFC Member Data \*\*

National Association of Free & Charitable Clinics

[www.nafcclinics.org](http://www.nafcclinics.org) [info@nafcclinics.org](mailto:info@nafcclinics.org)

1800 Diagonal Road Set 600, Alexandria, VA 22314

