NAFC 2018
Charitable Health Care Symposium
Henderson, Nevada
October 14-16, 2018

THIS IS US:
HUMANS OF HEALTH CARE
THANK YOU
NAFC, for your steadfast partnership and dedication to people and communities in need across the country.

Direct Relief
DIRECTRELIEF.ORG
October 14, 2018

Dear NAFC Annual Symposium Participants,

On behalf of the NAFC Board of Directors, it is my honor and joy to welcome you to the NAFC 2018 Charitable Health Care Symposium.

Over the next few days, I look forward to celebrating the “Humans of Health Care” throughout our charitable health care network. The Symposium is an amazing opportunity to join together and learn from each other, share best practices and new ideas, and celebrate the important work being done in communities throughout the country to serve the medically underserved.

I would like to take a moment and thank everyone who helped make this event a reality. To our Symposium Working Group who dedicated their time and effort to developing a strong agenda, thank you for creating this opportunity for us to come together to learn and share our knowledge and skills. To all of our 2018 sponsors and exhibitors – especially our lead sponsor Direct Relief – an enormous thank you for your generosity that makes this conference possible!

I would also like to take this opportunity to recognize everyone who participates on NAFC working groups and committees. Your dedication and contributions to help shape this organization are beyond appreciation.

I am humbled and honored to serve as the Board Chair of this important organization. I thank you all for the important work you do to ensure that people in need in communities throughout our country have access to affordable, quality health care.

Sincerely,

Bobby Kapur, MD
Chair of the Board
MAKING AN IMPACT ON THE WORLD OF HEALTH. Across the healthcare continuum, BD is known for medical technology, devices and laboratory equipment—from medication management and parenteral drug delivery to diagnostics and solutions for clinical research. What may be less known about us is the difference BD has made in untold millions of lives in ways as diverse as helping enable inoculation of children for the final eradication of polio, identifying infectious organisms and providing the research tools to help advance the discovery of a vaccine for AIDS. Today our associates serve every corner of the world, united by one purpose: advancing the world of health. And through our extensive experience with partnerships, our depth of insights and exceptionally broad portfolio of solutions from discovery to delivery, we aim to make an even greater difference in human health across generations. Discover the difference one company can make. Discover the new BD.

Learn more about the Difference of One at bd.com/New-Discover

© 2016 BD. BD and the BD Logo are trademarks of Becton, Dickinson and Company. MC6835
ABOUT THE NAFC... The National Association of Free & Charitable Clinics (NAFC) is the only nonprofit 501c(3) organization whose mission is solely focused on the issues and needs of the medically underserved throughout the nation and the more than 1,400 Free and Charitable Clinics that serve them. Founded in 2001 and headquartered near Washington, D.C., the NAFC is working to ensure that the medically underserved have access to affordable, quality health care and strives to be a national voice promoting quality health care for all. The NAFC has earned the Platinum Seal of Transparency from GuideStar and a Four Star Ranking with Charity Navigator. For more information about the NAFC, please visit www.nafcclinics.org. Follow the NAFC on Twitter at https://twitter.com/NAFClinics and on Facebook at https://www.facebook.com/NAFCClinics.

MISSION... To ensure that the medically underserved have access to affordable quality health care.

VISION... To be a national voice promoting quality health care for all.

ORGANIZATION VALUES AND GUIDING PRINCIPLES...
• WE BELIEVE access to health care should be a right, not a privilege.
• WE VALUE human dignity and ACCESS to quality, compassionate health care.
• WE VALUE the individuality of our member clinics and their ability to adapt to community needs and resources.
• WE VALUE volunteerism.
• WE VALUE community ownership, service and collaboration.

2018 NAFC BOARD OF DIRECTORS...
Chair: Dr. Bobby Kapur - Florida
Vice Chair: Stephanie Garris - Florida
Treasurer: Shannon Watson - Illinois
Secretary: Angie McLaughlin - Illinois
Isi Ikharebha Green - Ohio
Johanna Henz - Ohio
Nancy Hudson - North Carolina
Randy Jordan - North Carolina
Larry Robins - Texas (Immediate Past Chair)
Maureen Tomoschuk - Pennsylvania
Linda Wilkinson - Virginia
Sheri Wood - Missouri

NAFC STAFF...
Nicole Lamoureux - President and CEO
Kerry Thompson - Vice President
Ariana Gordillo - Director of Outreach
Health within reach

Programs to drive quality and improve patient care.

Partner with Americares
U.S. Program team:
203.658.9690
uspartnerships@americares.org

Learn more about our work at americares.org
ABOUT THE 2018 SYMPOSIUM

WHEN: October 14-16, 2018

WHERE: Green Valley Ranch Resort, Spa and Casino - 2300 Paseo Verde Pkwy, Henderson, Nevada
Phone: (702) 617-7777, https://greenvalleyranch.sclv.com/

SPEAKER BIOS: All speaker bios can be found on the NAFC 2018 Symposium Website under the speaker tab: www.nafcclinics.org/2018symposium

WIRELESS INTERNET: Wireless internet will be available in your hotel room and in the lobby of the hotel.

CODE OF CONDUCT: The National Association of Free and Charitable Clinics (NAFC) is dedicated to a harassment-free Symposium experience for everyone. Our anti-harassment policy can be found at: www.nafcclinics.org/content/about-us

SCHEDULE AT A GLANCE

SUNDAY, OCTOBER 14, 2018
12:00 PM - 5:00 PM - Exhibitor/Sponsor Set Up
12:00 PM - 6:00 PM - Registration & Hospitality Desk
4:00 PM - 6:00 PM - Open House & Tour of Volunteers in Medicine of Southern Nevada

MONDAY, OCTOBER 15, 2018
7:00 AM - 6:00 PM - Registration & Hospitality Desk
7:30 AM - 8:45 AM - Continental Breakfast w/ Exhibitors
8:00 AM - 8:50 AM - Conversation with the Chairs
9:00 AM - 10:00 AM - Opening Keynote General Session
10:00 AM - 10:20 AM - Networking Break w/ Exhibitors
10:25 AM - 12:30 PM - Educational Breakout Sessions
12:35 PM - 1:50 PM - Awards Lunch with Exhibitors
1:55 PM - 4:00 PM - Educational Breakout Sessions
4:00 PM - 4:20 PM - Networking Break w/ Exhibitors
4:25 PM - 5:25 PM - Partner Engagement Sessions

MONDAY, OCTOBER 15, 2018 CONTINUED
5:45 PM - 7:00 PM - Networking Reception (Please note, attendees will receive 2 complimentary drink tickets)

TUESDAY, OCTOBER 16, 2018
7:00 AM - 4:00 PM - Registration & Hospitality Desk
7:30 AM - 8:45 AM - Continental Breakfast w/ Exhibitors
8:00 AM - 8:45 AM - Roundtable Topic Discussions
9:00 AM - 10:00 AM - General Session
10:00 AM - 10:20 AM - Networking Break w/ Exhibitors
10:25 AM - 12:30 PM - Educational Breakout Sessions
12:35 PM - 1:50 PM - Lunch
2:00 PM - 3:00 PM - Closing General Session
3:00 PM - 7:00 PM - Exhibit Hall Breakdown

** Schedule Timing Subject to Change **

ROADMAP TO HEALTH EQUITY CONFERENCE - Invite only for Roadmap Committee Members
Tuesday, Oct. 16: 3:30 PM - 8:00 PM
Wednesday, Oct. 17: 7:30 AM - 1:30 PM
helping you care for the uninsured through donations of our electronic health record, practice management, and patient engagement services.

atheneahealth.com/athenagives
SPA DISCOUNT FOR SYMPOSIUM ATTENDEES

Just beyond the Tuscan-Inspired vineyard, you will find the tranquility of the Spa and Salon at Green Valley Ranch. With over 40,000 square feet of space and our own private adults-only lap pool with breathtaking views of the strip.

Hours: Open daily from 6:00 AM – 8:00 PM.

https://www.gvrspa.com/

NAFC Symposium attendees are being offered a 20% discount to all spa services! Simply mention that you are with the NAFC Symposium to receive the discount (please note the discount is exclusive of gratuity).

FREE HOTEL SHUTTLE

Need a ride to the Strip or the airport? Green Valley Ranch’s complimentary shuttle service will get you there quickly, and on time. You’ll never have to feel too far from the action with their complimentary shuttle service. For shuttle questions, please contact the Green Valley Ranch bell desk at 702.617.7745.

Seating is limited and available on a first come, first served basis. Please be advised that all schedules are subject to change. Must be a hotel guest to board the shuttle. Delays may result due to circumstances beyond our control such as weather, mechanical, traffic, etc.

Airport Transportation
Green Valley Ranch Resort to McCarran Airport - Drops off at departure level
7:00 AM, 9:00 AM, 11:00 AM, 1:00 PM, 3:00 PM, 5:00 PM, 7:00 PM, 9:00 PM

Las Vegas Strip Transportation
Green Valley Ranch Resort to Mandalay Bay Hotel - Departs from GVR Hotel Valet
12:00 PM, 2:00 PM, 4:00 PM, 6:00 PM, 8:00 PM, 10:00 PM

Mandalay Bay Hotel to Green Valley Ranch Resort - Picks up at Tour & Travel Lobby located on lower level
12:30 PM, 2:30 PM, 4:30 PM, 6:30 PM, 8:30 PM, 10:30 PM

OPEN HOUSE/TOUR OF VOLUNTEERS IN MEDICINE OF SOUTHERN NEVADA

Thank you to the Volunteers in Medicine of Southern Nevada for opening its doors for NAFC Symposium attendees to visit and tour the clinic. The open house is on Sunday, October 14, 2018 from 4-6 PM. Advance registration is required for the tour due to transportation coordination. If you have registered for the tour, please see the Symposium Registration & Hospitality desk for information on the transportation schedule.
Preferred Clinic Program
Partnering with clinics to provide access to affordable medication for individuals and families who need it most.

Sign up TODAY and become an Rx Outreach Preferred Clinic!

Preferred Clinic Benefits
• Additional 5% off all medication orders
• Customized reports and forms
• Patient pay or monthly invoicing options
• Medication delivered to your facility or patient address
• Regular medication updates
• Full pricing transparency
  • NO hidden fees
  • NO membership fees
  • NO standard shipping fees
  • NO coupons or discount cards

To get started please contact --
Erika Black
Client Services Support Manager
erika.black@rxoutreach.org / 314.627.6221

www.RxOutreach.org
WE ARE THE ONLY NATIONAL DISTRIBUTOR PROVIDING FULL-SERVICE MEDICAL, DENTAL & TECHNOLOGY SOLUTIONS

HOW DO WE HELP THE NATIONAL ASSOCIATION OF FREE AND CHARITABLE CLINICS?

- Coordinated and integrated solutions with a single, accountable source for all products and services
- Highest quality medical and dental equipment
- Unmatched EMR/practice management solutions to help streamline your data and deliver increased efficiencies
- Discounted purchasing plans for medical and oral health supplies
- Partnerships with the National Association of Free and Charitable Clinics (NAFC), purchasing groups and local state associations
- Online ordering for budget monitoring, purchasing controls, approval process, assigning purchase orders, tracking and purchase analysis reports
- World-class distribution capabilities that support over 500 National Association of Free and Charitable Clinic members
- Superior customer service, including 99% of all orders being shipped the same day and 99% fulfillment rate (no back orders)
- 24/7 customer ordering options including web, mail, fax, telephone, and EDI
- Additional business Solutions to address Clinical, Financial, and Operational needs:
  - Medication Adherence
  - Medical Waste Removal
  - Chronic Care Management
  - Credentialing

WE'RE FOCUSED ON HELPING YOU DELIVER QUALITY CARE TO THE COMMUNITY

We share your vision for helping communities and providing high-quality, cost-effective care to the patients you serve. Henry Schein can provide the products, services and support needed to help Safety Net Clinics optimize and expand quality, cost-effective care.

Mike Clawson
Field Sales Consultant
252-327-8833
Mike.Clawson@henryschein.com

Claudia Cayne
Special Markets Regional Manager
631-300-5799
Claudia.Cayne@henryschein.com
For decades, Free and Charitable Clinics, our staff and our volunteers have been building a culture of health care equality and equity for all individuals. This is why at the 2018 Symposium, the NAFC is pleased to award the Third Annual Robert Wood Johnson Foundation Award for Health Equity. This award celebrates a health practitioner who has shown success in changing systems that impact health outcomes among our patient populations.

2018 RWJF - NAFC Award For Health Equity Winner - Angela Settle, Family Nurse Practitioner, CEO, West Virginia Health Right, Inc.

Angie Settle is the CEO of the WV Health Right, Inc. and has been with the clinic for 21 years. She was first employed as a RN, then a FNP, then became the Clinical Coordinator, and finally, in 2014, became the CEO when the founding CEO of the organization, Pat White, retired. Angie’s two innovative programs - the mobile dental program and mobile harm reduction program - are the only ones of their kind in the state and possibly the nation. The mobile dental program allowed access to over 3,000 people in the first year to obtain free preventative and curative dental care. The groundbreaking mobile harm reduction program that was created and implemented less than one year ago has connected thousands of people to substance abuse screenings, testing for infectious diseases, supplied them with education, gave them access to drug treatment and finally, the drug Naloxone (Narcan), that has most assuredly saved lives throughout West Virginia.
Free Educational Resources

Visit **table #2** to learn about the NO COST Clinical Risk Management Program provided to your organization by ECRI Institute on behalf of HRSA:

—Risk management certificate course
—Electronic fetal monitoring training for CME/CNE
—100+ risk management courses for CME/CNE
—Webinars and virtual conference
—Assessment tools

**Take advantage today!**

For more information or account access, email Clinical_RM_Program@ecri.org or call (610) 825-6000, ext. 5200

These resources are provided by ECRI Institute on behalf of the Health Resources and Services Administration. For issues and questions regarding HRSA requirements, please refer directly to relevant HRSA policy and requirement documents.

Little by little something magnificent is created.

Like a well-planned retirement.

Visit us at mutualofamerica.com or call us at 1-866-954-4321.
THANK YOU 2018 EXHIBITORS
SAVE THE DATES!

October 27 - 29, 2019
Loews Atlanta
Georgia

October 25 - 27, 2020
JW Marriott Indianapolis
Indiana

2019

2020