

2019

ANNUAL REPORT





LETTER FROM NAFC PRESIDENT & CEO

During a recent clinic visit, NAFC staff spoke with one of their patients and asked a simple question: how has the clinic helped you? Her answer...

"Well number one – if it weren't for this clinic, my husband would probably be dead."

This heartbreaking statement is one that is heard at clinics throughout the country. It is heard from people who find themselves in impossible situations, having to choose between paying for health care or food, housing, clothing - basic life necessities. They turn to their community Free & Charitable Clinics and Pharmacies for help, usually after they have exhausted all other options. Often, they turn to our clinics after putting off getting the care they so desperately need for lack of insurance and the inability to access affordable health care.

Our 1,400 clinics throughout the country and 200,000+ volunteers give back to their communities by providing access to affordable health care to their neighbors. Clinics recognize the importance of helping the whole person when it comes to achieving good health. They provide important general health care, helping patients deal with chronic diseases like Diabetes and Hypertension. Many clinics provide services such as dental and mental health care, access to free or low-cost medications and access to additional specialty care. They also go even farther, addressing social determinants of health such as housing, food, transportation, employment, education and providing culturally sensitive care.

Our clinics work daily to improve the health of their patients, and in turn, the health and well-being of their communities. We are thankful for all NAFC members, their staff and volunteers and for the support of all the partners and donors that make their work possible. Together, we continue to build a healthy America, one person at a time.



Nicole Lamoreux



ABOUT THE NAFC

NAFC MISSION

To ensure that the medically underserved have access to affordable quality health care.

NAFC VISION

To be a national voice promoting quality health care for all.

ORGANIZATION VALUES AND GUIDING PRINCIPLES

WE BELIEVE access to health care should be a right, not a privilege.

WE VALUE human dignity and ACCESS to quality, compassionate health care.

WE VALUE the individuality of our member clinics and their ability to adapt to community needs and resources.

WE VALUE volunteerism.

WE VALUE community ownership, service and collaboration.

The National Association of Free & Charitable Clinics (NAFC) is the only nonprofit 501c(3) organization whose mission is solely focused on the issues and needs of the medically underserved throughout the nation and the more than 1,400 Free and Charitable Clinics and Charitable Pharmacies that serve them. Founded in 2001 and headquartered near Washington, D.C., the NAFC is working to ensure that the medically underserved have access to affordable, quality health care and strives to be a national voice promoting quality health care for all. The NAFC has earned the Platinum Seal of Transparency from GuideStar. For more information about the NAFC, please visit www.nafcclinics.org.

CLINIC HIGHLIGHTS

1,400

FREE &
CHARITABLE
CLINICS &
CHARITABLE
PHARMACIES
IN THE U.S.

**2
MILLION**
PATIENTS
**6.9
MILLION**
PATIENT VISITS

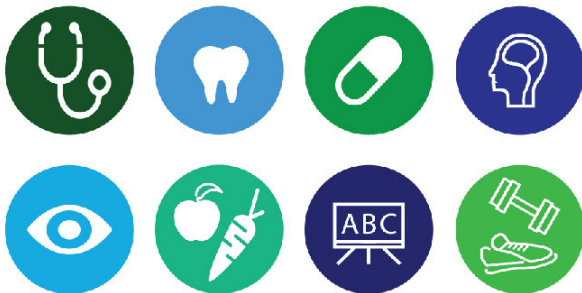
207,600

VOLUNTEERS
including

106,500

MEDICAL
VOLUNTEERS

Services Provided:



- 52% have an operating budget under \$250,000
- Based on the average one-time ER visit cost of \$1,389, our Free and Charitable Clinics and Pharmacies through 6.9 million patient visits in a year save Emergency Departments an estimated total of \$9.6 billion dollars.
- 91% of Clinics nationwide see patients with Diabetes and Hypertension.



NAFC WORK BY THE NUMBERS

**\$2.95
MILLION**

in grants distributed to NAFC
Member Free and Charitable
Clinics and Pharmacies and State
Associations

28

webinars for members in 2019:
Membership/Advocacy Updates (5),
NAFC Standards (2), Technical
Assistance (21)

480

attendees at the record breaking
2019 Charitable Health Care
Symposium

40+

partners that offer free or
discounted supplies or services to
NAFC members

60

visits with policy makers to
discuss NAFC approved public
policy issues

MEMBER GRANTS

\$2.95 Million was distributed through grant programs in 2019 to NAFC Members, including Free and Charitable Clinics and Pharmacies and State Associations.

These grants supported programs on wrap around services for patients, Prescription Medication Addiction, Medication Access, continuation and expansion of services and more.

Funding Partners





The NAFC 2019 Charitable Health Care Symposium was held on October 27-29 in beautiful Atlanta, Georgia at the Loews Atlanta. The Symposium is an annual conference specifically designed to address the issues and topics that safety-net clinics, charitable pharmacies, organizations, staff and volunteers face on a daily basis to address the needs of the nation's medically underserved.

This year was a record-breaking meeting! The 2019 Symposium was the highest attended meeting in NAFC history with 480 registrations from 45 different states.

The theme of the 2019 Symposium was “Connect the Dots: Inspiration, Innovation and Implementation.” 55 Free and Charitable Clinic and Charitable Pharmacy speakers shared practical experiences and lessons learned, and “connected the dots” of how to provide high quality care locally using nationally recognized best practices.



The NAFC is dedicated to educating the public, the press, Congress, Federal and state agencies, pharmaceutical companies and other corporations about Free and Charitable Clinics and the important service they provide to America's un- and under-insured.

In 2019, the NAFC:

- The NAFC reported to the membership throughout the year on public policy issues important to the organization, our members and our patients.
 - The NAFC coordinated letter writing campaigns on a range of topics including the Public Charge Rule, appropriations and NAFC policy priorities, SNAP benefits, Civil Rights protections, the Anti-Kickback Statute and the Stark Law.
 - The NAFC also conducted/coordinated over 60 visits with policy makers to discuss NAFC approved public policy issues.
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2019 AWARDEES

NAFC Safety Net Health Care Champion Award

Awardee: Eileen Howard Boone, Senior Vice President of Corporate Social Responsibility and Philanthropy for CVS Health and President of the CVS Health Foundation



Fourth Annual RWJF Award for Health Equity Presented by the NAFC

Awardee: Dr. Mary Wirshup, Vice President of Medical Affairs, Community Volunteers in Medicine, PA



FINANCIALS



The NAFC is committed to maintaining financial health and transparency. In 2019, the NAFC maintained our top level Platinum Seal of Transparency from GuideStar.

STATEMENT OF ACTIVITIES FOR THE YEAR ENDED DECEMBER 31, 2019

Revenues, gains, and other support without donor restrictions	<u>Total</u>
Donations and grants	\$2,501,698
Donated services	361,938
Symposium income	304,092
Member dues	316,871
Portfolio income	36,287
Net unrealized gain on investment	<u>52,022</u>
Total revenues, gains, and other support without donor restrictions	<u>3,572,908</u>
Expenses	
Program expense	3,057,016
General and administrative	257,180
Fundraising	<u>41,726</u>
Total expenses	<u>3,355,922</u>
Change in net assets without donor restriction	216,986
Net assets without donor restrictions - beginning of year	<u>299,726</u>
Net assets without donor restrictions - end of year	<u>\$516,712</u>



National Association of Free and Charitable Clinics

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